

MY METRA, OUR FUTURE - 2023-27 STRATEGIC PLAN

MISSION - who we are

Metra provides safe, reliable, efficient, and affordable **commuter rail** service that enhances the economic and environmental health of Northeast Illinois.



VISION - what we aspire to

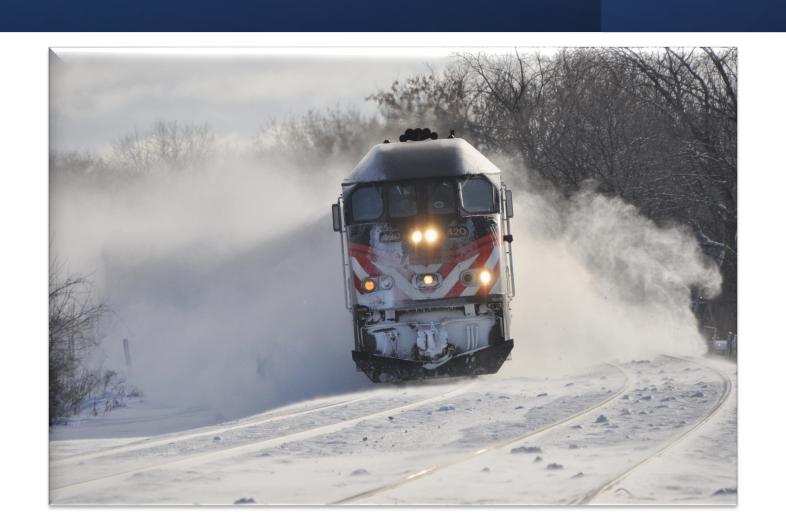
To proactively address evolving transportation needs, Metra will provide regional rail service that supports sustainable connected communities.

STRATEGIC GOALS

- Enhance service to grow ridership and provide mobility choices
- Ensure the Metra experience is safe, easy, and enjoyable for all customers
- Attract a diverse workforce and invest in our employees
- Innovate to become more efficient and effective
- Be a socially responsible organization committed to equity and sustainability



BIG CHANGES FOR 2024



2024 FARE PROPOSAL BACKGROUND

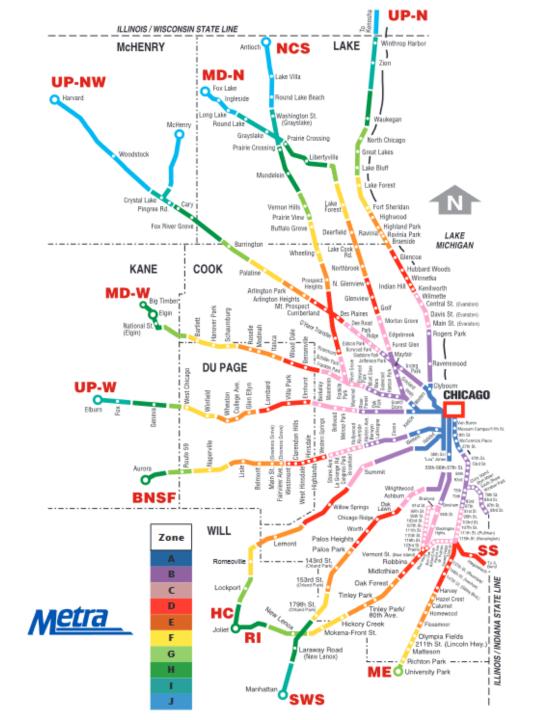
- Multiple pandemic-era price promotions
- Simplify fares for new and existing riders alike
- Align with Metra Strategic Plan

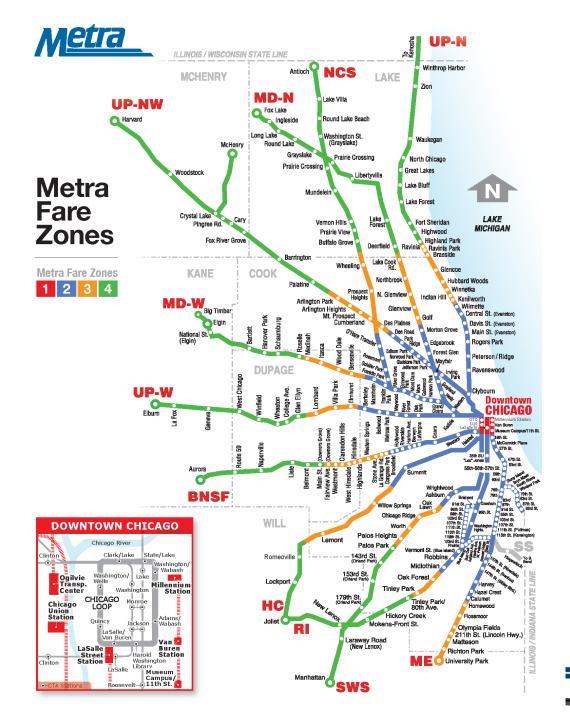


GOALS OF NEW FARE STRUCTURE

- Encourage ridership
- Create a system that is easily understandable for customers
- Simplify onboard fare collection as much as possible
- Work within our budget and technological restraints.







FARE TABLE

Zone	Ticket	Α	В	С	D
Α	Monthly	\$100.00			
	Ten-Ride	38.00			
	Day Pass	6.00			Sat
	One-Way	4.00			
В	Monthly	100.00	\$100.00		
	Ten-Ride	40.50	38.00		
	Day Pass	6.00	6.00		
	One-Way	4.25	4.00		
С	Monthly	100.00	100.00	\$100.00	
	Ten-Ride	52.25	40.50	38.00	
	Day Pass	6.00	6.00	6.00	
	One-Way	5.50	4.25	4.00	l
D	Monthly	100.00	100.00	100.00	\$100.00
	Ten-Ride	59.50	52.25	40.50	38.00
	Day Pass	10.00	6.00	6.00	6.00
	One-Way	6.25	5.50	4.25	4.00
E	Monthly	100.00	100.00	100.00	100.00
	Ten-Ride	64.25	59.50	52.25	40.50
	Day Pass	10.00	10.00	6.00	6.00
	One-Way	6.75	6.25	5.50	4.25
F	Monthly	100.00	100.00	100.00	100.00
	Ten-Ride	69.00	64.25	59.50	52.25
	Day Pass	10.00	10.00	10.00	6.00
	One-Way	7.25	6.75	6.25	5.50
	Monthly	100.00	100.00	100.00	100.00
G	Ten-Ride	73.75	69.00	64.25	59.50
	Day Pass	10.00	10.00	10.00	10.00
	One-Way	7.75	7.25	6.75	6.25
н	Monthly	100.00	100.00	100.00	100.00
	Ten-Ride	78.50	73.75	69.00	64.25
	Day Pass	10.00	10.00	10.00	10.00
	One-Way	8.25	7.75	7.25	6.75
1	Monthly	100.00	100.00	100.00	100.00
	Ten-Ride	85.50	78.50	73.75	69.00
	Day Pass	10.00	10.00	10.00	10.00
	One-Way	9.00	8.25	7.75	7.25
J	Monthly	100.00	100.00	100.00	100.00
	Ten-Ride	90.25	85.50	78.50	73.75
	Day Pass	10.00	10.00	10.00	10.00
	One-Way	9.50	9.00	8.25	7.75

<u>Metra</u>	Full Fare Pricing by Zone			Reduced Fare* Pricing by Zone			Purchase Options				
Ticket Options and Fares		1 2 3	1 2 3 4 Zone 1 sho	2 3 4	1 2	1 2 3	1 2 3 4	2 3 4	AT Station	ON Phone	ON Train
Riding Today Only?											
One-Way A one-way, single ride ticket between selected zones. One-Way Tickets purchased from machines expire three hours after purchase.	\$3.75	\$5.50	\$6.75	\$3.75	\$1.75	\$2.75	\$3.25	\$1.75	•	•	•
Day Pass Unlimited rides all day between selected zones. Expires at 3 a.m. the next day.	\$7.50	\$11.00	\$13.50	\$7.50	\$3.50	\$5.50	\$6.50	\$3.50	•	•	
Savings for Frequent Riders!											
Day Pass 5-Pack Save 5% Ventra app only. Five Day Passes that can be used on any five days within 90 days of purchase. Each Day Pass expires at 3 a.m. the next day. Can be shared by up to five people traveling in a group.	\$35.75	\$52.25	\$64.25	\$35.75	\$17.50	\$26.00	\$32.00	\$17.50		•	
Monthly Pass Save 15% or more if you ride more than 2 days per week. Unlimited rides for a calendar month between selected zones on weekdays and systemwide on weekends. Available from the 20th to the 12th. Expires at noon on the first business day of the next month.	\$75.00	\$110.00	\$135.00	\$75.00	\$37.50	\$55.00	\$67.50	\$37.50	•	•	
Savings for Weekend Riders!											
Saturday, Sunday, or Holiday Day Pass Unlimited rides systemwide on either Saturday or Sunday or major holidays. Expires 3 a.m. the next day.	\$7.00		\$7.00			•	•	•			
Weekend Pass Ventra app only. Unlimited rides systemwide on Saturday and Sunday. Expires at 3 a.m. the next day following the weekend.	\$10.00		\$10.00				•				
Frequent Rider also using CTA or Pace?											
Regional Connect Pass Must be purchased with a Monthly Pass. Valid for unlimited trips on CTA buses and trains and Pace buses for a calendar month. Expires at noon the first business day of the following month.	Cost	of Monthly	/ Pass + \$	30.00	Cost o	f Monthly	y Pass +	\$30.00		•	

^{*} Senior citizens 65 or older, customers with disabilities and Medicare cardholders who have an RTA-issued Reduced Fare Permit, and low-income customers enrolled in the Supplemental Nutrition Assistance Program (SNAP) with an RTA-issued Access permit, are eligible for reduced fare tickets. Reduced fares are also available for K-12 students and active duty military personnel with identification.



Ventra App



KEY POINTS OF PROPOSAL

Structure

From 10 to 4 zones & no incremental fares

Zones combined based on individual line characteristics

Products

Standardize products to match zones

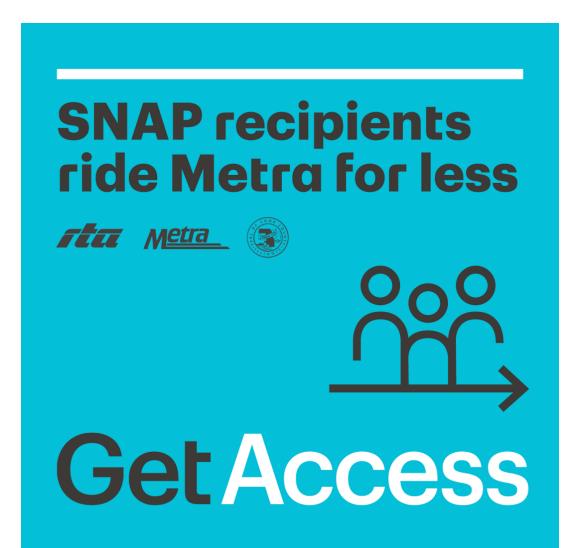
Replace 10-ride with Day Pass 5-Pack

Pricing

20x one-way for Monthly Pass & 9.5x one-way for 5-Pack

Intermediate fare discount

ACCESS PILOT PROGRAM



- Replacement and evolution of Fair Transit South Cook Pilot
- Allows low-income residents of six-county service area to pay reduced fare rates for all tickets
- Eligibility determined by enrollment in federal Supplemental Nutrition Assistance Program (SNAP)
- Partnership with Cook County and RTA will run 18 months

SD70-MACH LOCOMOTIVES





SD70-MACH LOCOMOTIVES



ALSTOM RAILCARS UPDATE



COMPREHENSIVE APPROACH TO BRIDGES



- Comprehensive inspections
- Data-driven analysis
- Programmatic approach to upgrading bridges
- Bridge inventory in place



NEXT STEP: FUNDING THE PLAN



Current Approach

Replacing 3 bridges per year on average systemwide.



Proposed Plan

20 year program replacing 5 bridges and rehabilitating 5 bridges per year.



100 bridges replaced



100 bridges rehabilitated



\$140M per year/\$2.8B total*



Enhanced Proposed Plan

20 year program replacing 12 bridges and rehabilitating 5 bridges per year, addressing all 210 bridges below desired standards.



240 bridges replaced



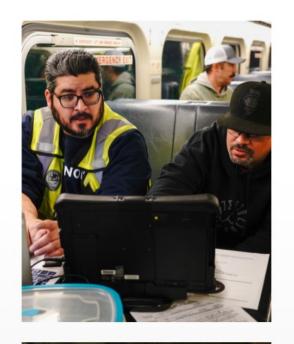
100 bridges rehabilitated



\$280M per year/\$5.6B total*

^{*}Does not account for future escalation for program year start or escalation over 20 -year program.

That's the wa we've alwu done it.



GAINING SPEED ON THE



On Sunday, Oct. 29, members of Metra's engineering, mechanical, and transportation departments conducted tests for operating Metra Electric trains at 79 miles per hour.



Congrats on a successful test!











ME 90 - BENEFITS

Improving Passenger Mobility to the Region

- Faster Trips
- Frequency
- Consistency
- Resiliency
- Creating better connections to other destinations, such as Amtrak, CTA, NICTD, & Pace



ME 90 - PROJECT MAP OF IMPROVEMENTS



Next Steps and Areas of Focus

- 1. University Park to Homewood
- 2. Homewood to Kensington
- 3. Kensington to 67th St.
- 4. 67th St. to McCormick Place
- 5. Onboard vehicles





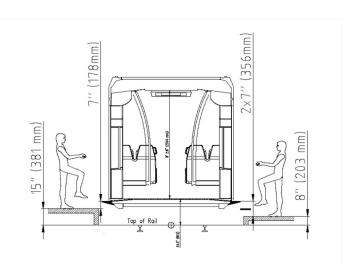


WHERE WE HAVE BEEN, AND WHERE ARE WE GOING



Determining Factors

- Low-level Boarding
- Better Passenger Flow
- Weight
- Flexibility
- Value









Stadler

- Background
 - Swiss Company
 - Large European Presence
 - Manufacturing Plant in Salt Lake City
- Experience
 - TEX Rail Flirt DMU 8 Trainsets 5 Years in Service
 - Caltrain KISS EMU 7-Car Trainsets 19 Trainsets -Delivery and Testing in Process
 - Europe Three Different Battery EMU Contracts in







Trainset Order

- Eight 2-car battery electric self-propelled trainsets
 - ADA compliant
 - Seats 112
 - Trainsets can be 2-4 cars total in length
- Options for additional eight 2-car trainsets and up to 32 trailer cars

Financial Capital Impact

- October 2023 Metra awarded LARGEST discretionary grant in its history
 - FTA Congestion, Mitigation and Air Quality Program \$169.3 million
- Discretionary grant funds entire base order with small Metra match <u>does not take</u> <u>away any funds from other vital projects (i.e. bridges, stations, rolling stock</u> <u>rehabilitations, etc.</u>)



Next Steps

- Multiple Internal Committees to Form
 - Infrastructure Improvements Mechanical, Engineering and Capital Delivery
 - Schedule and Service Mechanical, Transportation, and Operations
 - Input throughout Design Process with Labor Organizations (similar to process used with New Car Procurement)





