A New Dawn at Metra: Enhancing the Customer Experience

Sandhouse
January 17, 2020
Celebrating 35 years of service
PAY-AS-YOU-GO FUNDING

State gas tax
Increases with inflation
Just under $400 million

STATE BOND PROGRAM

$1 billion over five years

PROJECTED FEDERAL AND LOCAL CAPITAL FUNDING

Additional $1.2 billion over five years

$2.6 billion in funding over five years
Stations

Bridges

Rolling stock

Improved service
- More inviting and safer
- ADA accessible
- Warming shelters
Additional stations or platform work funded in our capital program in the next two years:

Hubbard Woods
Elmhurst
New Lenox
South Water Street
West Chicago
Westmont
Waukegan
West Hinsdale
Homewood

Additional work over the next five years:

Olympia Fields
River Forest
Glen Ellyn
Rogers Park
Evanston Davis Street
Round Lake
Congress Park
Highlands
Western Ave (BNSF)
University Park
Hickory Creek
AT OR BEFORE 9 am
Quiet Car rules can be found at metrarail.com/QuietCars

ARRIVE DOWNTOWN AT OR BEFORE 9 A.M. OR
LEAVE DOWNTOWN BETWEEN 3:30 P.M. AND 6:30 P.M.
THE RULES ARE SIMPLE:

• No cell phone calls.
• If you must answer your phone, make it brief or move to the vestibule or another car.
• Conversations are discouraged; if they must be held they should be short and in subdued voices.
• All electronic devices should be muted, and headphones should not be loud enough for anyone else to hear.

Metra hopes everyone will remember to treat their fellow passengers with courtesy and respect, no matter where they are sitting.

Thank you for your cooperation and enjoy your quiet time. Quiet Car rules can be found at metrarail.com/QuietCars
<table>
<thead>
<tr>
<th>Route</th>
<th>Destination</th>
<th>Time</th>
</tr>
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<tbody>
<tr>
<td>325</td>
<td>To South Chicago (93R)</td>
<td>1:47 PM</td>
</tr>
<tr>
<td>624</td>
<td>To Millennium Station</td>
<td>2:00 PM</td>
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<tr>
<td>625</td>
<td>To Kensington</td>
<td>2:07 PM</td>
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<tr>
<td>324</td>
<td>To Millennium Station</td>
<td>2:20 PM</td>
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<tr>
<td>327</td>
<td>To South Chicago (93R)</td>
<td>2:47 PM</td>
</tr>
</tbody>
</table>
CURRENT FLEET
168 Locomotives

- 70%
- 45%
- 14%
Innovation
Thank you
driving a new Metra